

## Software Assurance for **Kodak** Capture Pro Software



## Better performance and TCO maximize your investment

Software Assurance for **Kodak** Capture Pro Software is a comprehensive maintenance and support offering that ensures you get the most out of your investment. The benefits include receiving the latest software updates, version upgrades, and total support availability to assure that your software investments are kept current.

### Customer case study - Software Assurance enabled data entry cost reduction by 50%

A customer of **Kodak** Service & Support and user of Capture Pro Software utilized one **new** feature, obtained through Software Assurance for **Kodak** Capture Pro Software, resulting in data entry costs being reduced by 50%.

**Situation** — Service bureau captures medical records and related documents for two large Maryland hospitals.

**Objective** — Find a faster, more productive alternative to manual data entry of key index field data.

**Solution** — **Kodak** Capture Pro Software and its database lookup feature added through Software Assurance with **Kodak** Capture Pro Software, along with **Kodak** i780 and i1860 Scanners.

**Comments** — "We've cut data entry time ...by 50%."  
*Director of Operations, large service bureau*

The 50% savings demonstrates the importance of software updates. Before the client began using the ODBC feature they received as a Software Assurance update, they entered data the old-fashioned way: via eight operators keyboarding hour after long hour. Of course, entry by hand always introduced

the possibility of errors, necessitating additional QC steps. Now, thanks to Kodak's database lookup feature, they are now able to automatically populate all required index fields.

Bottom line: thanks to the database lookup feature delivered through Software Assurance, our client has —

- > Reduced data entry costs
- > Sped turnaround times
- > Accessed data faster
- > Slashed overhead costs (for the service provider)
- > Increased customer satisfaction

### Software updates and version upgrades

Updates and version upgrades are available with all Software Assurance licenses from **Kodak** Capture Pro Software, so you can be comfortable knowing you are entitled to the latest improvements and features in the current software version.

These updates help you maintain the highest levels of performance, reliability and productivity.

- > Take advantage of new features and functionality for operating performance improvements
- > Get valuable, regular updates to enhance operations with **Kodak** and non-Kodak scanners
- > Software patches
- > Avoid upgrade costs and legacy support issues

## Exceptional technical support

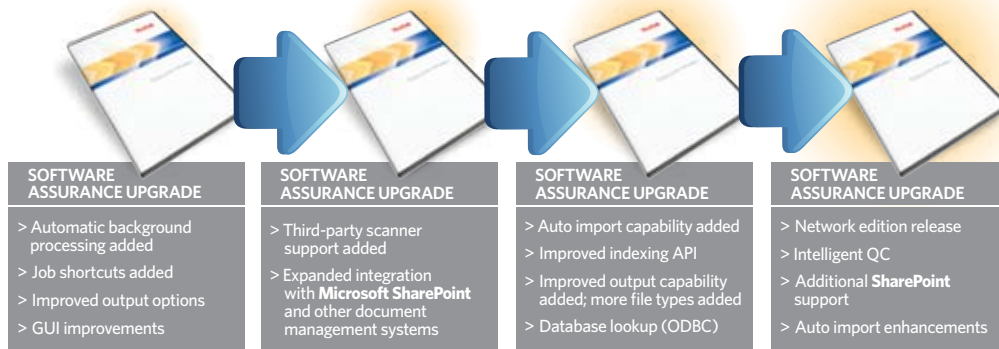
Technical support is directly available, by phone and e-mail, to keep you running smoothly and free up resources to focus on other critical business requirements. Our expert technical support team is on call to provide support for installation, configuration, interoperability, and problem resolution.

## Greater advantages

We continually deliver new versions of **Kodak Capture Pro Software** and with the purchase of Software Assurance, you —

- > Stay current with technology changes through new releases
- > Manage costs and operational efficiencies with benefits that add value to your organization; more predictability for budget decisions
- > Access technical support via phone and Web

Gain new, powerful advantages with each Software Assurance update — boost productivity, gain efficiency and save money



Enhancements over a 2½-year period

Software Assurance delivers continuing benefits for all of these products.

Below are just a few examples of recent enhancements.

Kodak Software	Features
<b>Kodak Capture Pro Software</b>	<ul style="list-style-type: none"> <li>• Easier, more flexible integration with <b>Microsoft SharePoint</b>, making it simple to import index configurations right from <b>SharePoint</b>; support for more <b>SharePoint</b> column types</li> <li>• Intelligent QC — experience advances in quality control for reprocessing of images without rescanning; adjust image quality even when original document is unavailable</li> </ul>
<b>Kodak Capture Pro Software Network Edition</b>	<ul style="list-style-type: none"> <li>• With <b>Kodak Capture Pro Software Network Edition</b>, we provide the total package for your dynamic capture environment</li> <li>• <b>Kodak Capture Pro Server Software</b> — make it easier and more cost effective to deploy and manage <b>Kodak Capture Pro Software</b> throughout your enterprise with remote administration, batch monitoring and centralized licensing</li> <li>• <b>Kodak Capture Pro Client Software</b> — specially designed to work seamlessly with Capture Pro Server Software; delivers all the functionality of the standard product</li> <li>• <b>Kodak Capture Pro Software Output Server Module</b> — drive remote batch output, allowing continued job processing on any station while output is handled at another location</li> </ul>
<b>Kodak Scan Station Pro 550</b>	<ul style="list-style-type: none"> <li>• Automatically capture transactional documents and data, and initiate time-critical processes</li> <li>• Initiate and feed a wide array of processes — accounts payable/receivable, insurance claims, storage/receiving, shipping, estimates/offers, new patient registration, patient records/updates, and many others</li> </ul>



**Kodak**  
Service & Support

To learn more, visit:

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[www.kodak.com/go/pro](http://www.kodak.com/go/pro)

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It's time for you **AND** Kodak