

Kodak i1200 and i1300 Series Scanners

Service and Support Offerings



Rely on Kodak to Help Meet Your Deadlines.

Your busy department depends on your **Kodak i1200** and **i1300 Series Scanners** to be ready to run when needed. And during peak production periods, wouldn't it be nice to know that you could have your scanner replaced the next business day if needed? Get that peace of mind with an Advanced Unit Replacement option from Kodak.

Kodak Care Kits

Kodak Care Kits are service and support offerings that include Extended Warranties and Maintenance Agreements (post-warranty coverage). The Care Kit includes information on how to activate your coverage, how to call for service, and the terms and conditions of the service purchased.

- Maximize uptime
- Increase efficiency
- Protect your budget
- Enjoy peace of mind

Budget-friendly coverage.

You can extend your Advanced Unit Replacement (AUR) warranty for up to 3 full years from installation, a coverage that protects your budget from price increases and unplanned service bills.

Obtaining a service plan during the warranty period helps ensure continuous, uninterrupted service coverage. For post-warranty coverage, we offer **Kodak Maintenance Agreements** to help maximize your equipment uptime and minimize your service costs for years to come.

Next-business-day replacement.

With one phone call, you can arrange to have a replacement scanner delivered the next business day if needed. This quick turnaround time helps you meet those tight deadlines and critical production schedules. It's like having a backup scanner without the cost!

Phone support for quick resolution.

Our Advanced Unit Replacement options include phone support. We can often eliminate the need for service by resolving issues and answering questions over the phone so you are up and running quickly. The productivity advantage alone can offset the cost of the coverage extension.

Industry certified. Customer acclaimed.

Award-winning **Kodak Service & Support** is one of the largest, most experienced service organizations in the industry. We are committed to your satisfaction, and customers have been giving us some of the highest customer satisfaction ratings for years.

Kodak Care Kits for the i1200 Series*

CAT No.	Service Type	Description
874-4427	Kodak Care Kit 2-Year Extended Warranty	Advanced Unit Replacement Next-business day replacement of i1200. Coverage is for 2 years from the date of i1200 purchase and includes Help Desk support.
899-1853	Kodak Care Kit 3-Year Extended Warranty	Advanced Unit Replacement Next-business day replacement of i1200. Coverage is for 3 years from the date of i1200 purchase and includes Help Desk support.

Kodak Care Kits for the i1300 Series*

CAT No.	Service Type	Description
851-8557	Kodak Care Kit 2-Year Extended Warranty	Advanced Unit Replacement Next-business day replacement of i1300. Coverage is for 2 years from the date of i1300 purchase and includes Help Desk support.
150-5924	Kodak Care Kit 3-Year Extended Warranty	Advanced Unit Replacement Next-business day replacement of i1300. Coverage is for 3 years from the date of i1300 purchase and includes Help Desk support.

* **Kodak** i1200 and i1300 Series Scanners come with a 1-year warranty that provides AUR Plus Help Desk.

Kodak

Service and Support

For more information:

Contact your reseller of Kodak products.

Visit: www.kodak.com/go/service

Eastman Kodak Company
343 State Street
Rochester, NY 14650 USA

© Kodak, 2008. Kodak is a trademark of Eastman Kodak Company.
Terms and conditions apply. Prices and offers are subject to change without notice.

A-5760 CAT No. 888 4983

