

Kodak Scan Station 500 Service & Support Offerings



Protect the present and future performance of your Scan Station 500

You count on your **Kodak Scan Station 500** to be ready to run whenever anyone needs to scan. And during especially busy times, wouldn't it be nice to know that you could have it replaced the next business day, when needed, to assure ongoing productivity? Achieve that peace of mind with an Advanced Unit Replacement (AUR) option from **Kodak Service & Support**.

The many advantages of **Kodak Care Kits**

Kodak Care Kits are service and support offerings that include Extended Warranties and Maintenance Agreements (post-warranty coverage). Each Care Kit includes information on how to activate your coverage, how to call for service, and the terms and conditions of the service purchased. The benefits are significant –

- > Maximize uptime and efficiency
- > Minimize hassles and missed deadlines
- > Protect your budget and avoid unplanned expenses
- > Enjoy peace of mind and ongoing productivity

A smart, budget-friendly coverage choice

You can extend your Advanced Unit Replacement warranty for up to three full years from time of installation. This is the ideal coverage to safeguard your budget from price increases and unplanned service bills.

Obtaining a service plan during the warranty period helps ensure continuous, uninterrupted service coverage. For post-warranty coverage, we offer **Kodak Post-Warranty Care Kits** to help maximize your equipment uptime and minimize your service costs for years to come.

Next-business-day replacement

With one phone call, you can arrange to have a replacement scanner delivered the next business day, when needed. This quick turnaround time helps you meet tight deadlines and critical production schedules. It's like having a backup scanner without the cost of another piece of hardware.

Resolve issues quickly via phone support

Our AUR options include expert, highly responsive phone support. We can often eliminate the need for on-site service by resolving issues and answering questions over the phone, so you are up and running even more quickly. The productivity advantage alone can offset the cost of the coverage extension.



Industry-certified, customer-acclaimed service

Award-winning **Kodak** Service & Support is one of the largest, most experienced service organizations in the industry. Customers consistently give us rave reviews and extremely high satisfaction scores. Make one call for all your service needs.

Kodak Care Kits and Maintenance Agreements for the Scan Station 500*

Cat. No.	Service Type	Description
883 5779	Kodak Care Kit	Advanced Unit Replacement
	1-Year Extended Warranty	Next-business-day replacement of Scan Station. Coverage is for 1 year from the date of Scan Station purchase and includes Help Desk support.
148 3767	Kodak Care Kit	Advanced Unit Replacement
	3-Year Extended Warranty	Next-business-day replacement of Scan Station. Coverage is for 3 years from the date of Scan Station purchase and includes Help Desk support.
895 2525	Kodak Care Kit	Advanced Unit Replacement
	1-Year Post-Warranty**	Next-business-day replacement of Scan Station. Coverage is for 1 year.

* The **Kodak** Scan Station 500 comes with a 90-day AUR warranty.

** **Kodak** Maintenance Agreements can be purchased before or after the warranty expires. If purchased after, equipment must meet Kodak specifications.

For more information:

Visit www.kodak.com/go/service

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Kodak

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